Banner Health Network

eCW Fax Server Overview

Stop using a fax machine

- Reduce printing and scanning
- Save on paper and toner expenses
- Incoming faxes are filed directly into eClinicalWorks
- Easily attach faxes to patient charts
- Send outbound faxes from the EMR

Fax Server

How It Works

A fax server receives documents from users on your network, converts them to faxes, and then sends them over the telephone line or Internet. It also receives incoming faxes, stores them, and sends them along to individual users. Users on your network can send documents to the fax server in a couple of ways. They can e-mail them to the server or use a Web interface to upload the document to the server. Uploading faxes through a Web interface requires special client software, but most fax software programs are not overly expensive.

To receive incoming faxes, the fax software can send users an e-mail with their fax document attached as a PDF file. Alternatively, users can regularly check the file directory where the faxes are stored on the server, or they can use client software to log in through a Web interface and view the received documents.

Fax Server Advantages

There are several advantages to a fax server setup. The first and most obvious is that employees don't have to leave their desks to fax; they can simply send and receive from their workstations. Secondly, fax servers can handle a good deal of fax traffic by storing and queuing up the documents that need to be sent. The server will send the faxes in the order in which it receives them.

Another key advantage: Because they are transmitted in digital form, documents don't have to be printed before they are faxed. This saves both paper and printer ink. What's more, incoming faxes can be printed on a standard printer, offering more readability than documents printed on a fax machine.

Faxes More Easily Stored

Fax servers also make life easier for office managers who want to make sure the company follows government data retention rules. Since all faxes are stored in an electronic file, they can be easily viewed and backed up. There is also a greater sense of transparency since managers can see which documents flow in and out of the server.

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eClinicalWorks Approved Software

Dialogic

Dialogic®, the Network Fuel™ company, inspires the world's leading service providers and application developers to elevate the performance of media-rich communications across the most advanced networks. For fax-related solutions, Dialogic offers the Dialogic Brooktrout® SR140 Fax Software, a software-based Fax over IP (FoIP) engine that delivers high levels of performance, reliability, and scalability for a variety of high-speed, high-density, virtualized fax applications. For TDM-based fax applications, Dialogic offers the a broad range of fax boards that support DID, BRI, T1/ PRI, and E1/PRI connectivity and use the same API as the SR140 FoIP fax software, greatly simplifying the transition from TDM to IP-based fax solutions.

For more information about Dialogic, visit their Website at: http://www.dialogic.com/

MAINPINE fax. simplified.

Mainpine™ provides high quality fax hardware and software using the latest technology and manufacturing techniques in the fax communications market. Mainpine products are easy to use and enhance the use of Microsoft® Fax Service, from our fax boards to our fax server software. Our IQ Express™ boards and IQFSP faxing software provide a cost-effective tool that is trusted by numerous professional segments to safely and securely deliver documents from Point A to Point B. IT professionals enjoy how easy it is to implement and use Mainpine hardware and software, while small business owners credit the product line with their ability to work more efficiently and enhance their business resources. Additionally, the IQ Express fax board is the smallest fax board of its kind. Mainpine products are HIPAA compliant. We ensure client confidentiality by providing secure information sharing and document transmission for numerous business sectors, including the medical and legal fields.

For more information about Mainpine, visit: www.mainpine.com

For more information contact the BHN eCW Support Team at
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